

Standard Eclipse Support vs. JetComplete Support

	Standard Support	JetComplete Support	JetComplete Business Support
7x24 Customer and Technical Support	●	●	●
Standard Warranty Coverage	●	●	●
Operator's Web Site	●	●	●
On-line Access to Aircraft Log Book and Maintenance Records	●	●	●
Standard AOG Service – Expedited Parts Delivery	●	●	●
XM WX Satellite Weather, Aviator Edition		●	●
Jeppesen Electronic NavData and Approach Charts		●	●
Unscheduled Maintenance Coverage – Outside of Warranty Period*		●	●
Scheduled Maintenance and Safety-of-Flight Service Bulletins Coverage**		●	●
Enhanced Operator's Web Site Functionality with Automated Trending*		●	●
OneCall AOG Service – Eclipse will arrange to have your aircraft repaired, one priority 24-hour return-to-service every 300 flight hours.*		●	
Eclipse Flight Support – Flight Planning Services, En-route Concierge, and more*		●	●
30% Discount on most Spare Parts*		●	●
Discounts off Standard Insurance Rates*		●	●
Fuel Discounts*		●	●
Annual Recurrent Pilot Training		●	●
30% Discount on Additional Pilot, Recurrent, and Maintenance Training beyond that included with the aircraft or JetComplete*		●	●
Rental Engines		●	●
Scheduled Engine Hot Section Inspection and Overhaul Coverage*		Optional	Optional
Coverage for Life Cycle Fatigue (LCF) Engine Components*		Optional	Optional
Brakes and Tires Coverage*			●
OneCall AOG Service – Every event is priority 24-hour return-to-service*			●
Unlimited Recurrent Pilot Training for Two Named Pilots*			●
Additional Type-rating Training for Second Pilot			●
Initial Training Class for Maintenance Technician			●
Annual Recurrent Training for Maintenance Technician			●
Ability to Perform most Maintenance Labor at Own Facility			●

*Available from Eclipse exclusively through JetComplete. **Excluding scheduled engine hot section inspection and overhaul.

Note: Eclipse Aviation reserves the right to change this JetComplete offer without notice.